

Best Rate Guarantee

Book online on www.hotel-savoy.com and get the guaranteed best rates available. We guarantee that www.hotel-savoy.com will always offer the best rates available anywhere online for our hotel.

Should you find a lower rate on another website, within 24 hours of completing a reservation at www.hotel-savoy.com, Savoy Hotel Berlin will match the lower rate found and will discount it even further by an additional 10%, for the entire duration of the reservation originally made on www.hotel-savoy.com.

The www.hotel-savoy.com Best Rate Guarantee is subject to the Best Rate Guarantee Terms and Conditions. Please review these before submitting your www.hotel-savoy.com Best Rate Guarantee claim.

Submit a Best Rate Guarantee Claim

Savoy Hotel Berlin will review your Best Rate Guarantee claim within 48 hours (working days only) of submission. Please submit your claim using the following form.

Link: <http://brg-hotels.samuelbraun.com/index.php?lang=en>

Best Rate Guarantee - Terms and Conditions

1) The www.hotel-savoy.com Best Rate Guarantee applies solely to reservations made at Savoy Hotel Berlin hotels through www.hotel-savoy.com or official Savoy Hotel Berlin hotel websites.

2) If within 24 hours of completing a reservation on www.hotel-savoy.com, you find a rate ("Comparison Rate") on another website that is lower to the room rate that you have booked on www.hotel-savoy.com (for the same hotel, same room type, same number of people, same arrival and departure dates), please fill out the above linked form.

3) The booking conditions applicable to the Comparison Rate (such as advanced payment and deposit, change and cancellation policies) must be identical to the booking conditions of the rate booked on www.hotel-savoy.com.

4) The Comparison Rate must be publicly viewable and bookable online.

5) The www.hotel-savoy.com Best Rate Guarantee does not apply to:

- a. Rates from so called "opaque" or auction sites where the hotel name and/or the specific hotel is not known until the reservation is completed and a form of payment is made or provided (such as priceline.com or hotwire.com).
- b. Any rates found on websites that package the hotel room and other travel components such as flights, car rental, tours, etc.
- c. Rates which are not publicly available, such as corporate negotiated rates or group, convention and/or event rates which are specifically agreed by Savoy Hotel Berlin to particular groups or companies.
- d. Rates quoted on direct mail or electronic mail solicitations.
- e. Rates offered to members only of certain groups or individuals that meet previously specified criteria such as membership of particular associations or special programmes not open to the public in general.
- f. Rates valid for extended stays beyond twenty (20) consecutive nights.

g. Pre-paid rates which involve a voucher to be redeemed at the hotel.

6) Rate comparison between the www.hotel-savoy.com rate and the Comparison Rate will be made net of any taxes, gratuities or any other fees associated with the room rate.

7) If the Comparison Rate is sold on a different currency from the www.hotel-savoy.com rate, the Comparison Rate will be converted to the same currency as used in the original booking made on www.hotel-savoy.com, at the exchange rate applicable on the date in which the www.hotel-savoy.com Best Rate Guarantee Claim is being reviewed/validated.

8) If the www.hotel-savoy.com Best Rate Guarantee Claim refers to a reservation consisting of several nights accommodation, the average rate for each night will be compared to the average rate for each night, for an identical reservation, using the website where the Comparison Rate is found.

9) The www.hotel-savoy.com Best Rate Guarantee is void where prohibited by law.

10) Savoy Hotel Berlin reserves the right to alter or withdraw the www.hotel-savoy.com Best Rate Guarantee at any time.